

TALLERES ANDRÉS SILLERO, S.L.U (TAS) IMPLEMENTS THE ISO 9001:2015 STANDARD TO STRENGTHEN THE QUALITY OF SERVICE AND INCREASE COMPETITIVENESS

Talleres Andrés Sillero, S.L.U (TAS), a company specialized in the design, manufacture and installation of industrial boilermaking, has launched the implementation of the international reference system [ISO 9001:2015](#) at its facilities in Onda (Castellón). The initiative will allow to offer more competitive services to customers by establishing ongoing improvement processes as a culture of the organization. The project is supervised by [Hilván Consultores S.L.](#), a reference consultant in Castellón for the implementation and maintenance of Quality, Environmental, Occupational Safety and Food Safety standards in the Valencian Community.

The new Quality Management system will strengthen the level of services, increase customer satisfaction and improve business performance. In this way, it will achieve considerable savings in service delivery time, eliminate superfluous costs and increase customer appreciation.

The development of the standard is expected to affect aspects such as the definition of responsibilities in each area, the analysis of customers' needs and expectations, the appropriate management of internal processes, the identification of risks and opportunities, the establishment of strategic goals and the appropriate training of personnel. Once the implementation is completed, TAS will assume the commitment to maintain the guidelines and directives set by ISO 9001:2015, counting on the technical advice of the consultant in charge of the project.

Hilván Consultores S.L., located in Valencia, has been dedicated exclusively to the implementation, maintenance and internal audits of international standards in companies for more than 35 years. Currently, it has a team [of professionals with extensive experience in Quality and Environmental systems](#), which is responsible for strengthening the organization, the quality of services and business performance of entities belonging to the most diverse sectors.